

First Last

Customer Service Representative

Customer Service Representative with five years of experience solving customer issues and increasing overall customer loyalty. Familiarity with support software to monitor the severity and propagation of customer issues. Cooperated with other staff members to make sure that the whole customer service life cycle was addressed regularly.

EXPERIENCE

Resume Worded Inc., New York, NY

Customer Service Representative

January 2020 - Present

- Exceeded sales target by 18% by maintaining advanced products and services knowledge and quickly assessing customer needs.
- Promptly handled an average of 80 customer support calls and addressed concerns about facilities, product mishaps, offers, and billing per day with a 95% customer satisfaction rate.
- Monitored and recorded top customer grievances with details about frequency and seriousness using an Excel sheet.
- Actively evaluated employee engagement to ensure employees were involved and satisfied, resulting in a 35% rise in employee satisfaction in FY 2020.
- Developed effective strategies to market consumers' goods and services

Resume Worded Private Storage, Boston, MA

Senior Customer Service Representative

June 2016 - January 2020

- Achieved a 100% customer approval rating by helping them make purchasing choices by identifying their storage needs and suggesting storage solutions.
- Welcomed 20+ customers daily and assisted them in locating and using their storage space.
- Managed 50+ calls daily with a cool disposition and a strong work ethic.
- Developed E-surveys and increased the number of customers by 20%, who provide feedback to measure the net promoter score and boost the services.

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[linkedin.com/in/resumeworded](https://www.linkedin.com/in/resumeworded)

SKILLS

Microsoft Office
Scheduling
Customer Satisfaction
Project Management
Detail Oriented
Data Entry

EDUCATION

Resume Worded University

M.S. in Communications

January 2012

New York, NY

Minor in public speaking

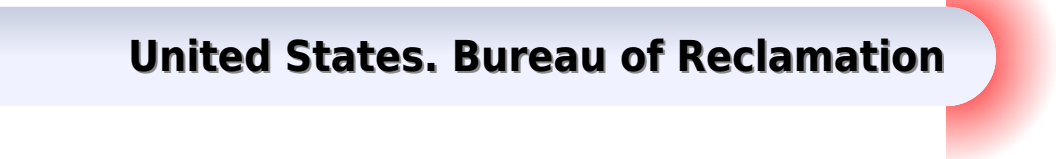
- Awards: [Optional highlight from university]
- Received Senior Scholar Award 2012

OTHER

- SCP Career Certification Exam
- Completed the Resume Worded "Attitude for Service"

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United States. Bureau of Reclamation



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The Complete CompTIA A+ Study Guide Data Nexus, Embark on your journey into the dynamic world of IT with the definitive guide designed for the modern professional The Complete CompTIA A Study Guide is your all in one manual for mastering the latest CompTIA A 220 1201 and 220 1202 certification exams This isn't just another certification book it's a comprehensive career blueprint built to address the complete paradigm shift in the IT industry The days of simply fixing printers and resetting passwords are over Today's IT professionals are navigating artificial intelligence implementing Zero Trust security architectures and supporting a hybrid cloud first workforce This guide prepares you for that reality Inside you will find Forward Looking Content Master the latest exam objectives including AI fundamentals and advanced networking concepts that are shaping the future of tech Hands On Learning Put theory into practice with detailed hands on labs and reinforce your knowledge with hundreds of practice questions and performance based scenarios Proven Career Strategies Go beyond the exam with expert guidance on building a home lab optimizing your resume and leveraging your certification to launch a successful career The CompTIA A certification is your launching pad into a high demand field This book is the first step on that journey providing the foundational knowledge and practical skills you need to not only pass the exam but to thrive in the modern IT landscape

The Complete Guide to Writing Effective Résumé Cover Letters Kimberly Sarmiento, 2009 The companion CD is packed with samples and worksheets to help you brainstorm and create a successful cover letter

Customer Service Best Practices Ron Zemke, 1998

From Zero to AI Hero: Build a Profitable ChatGPT Business in 30 Days Pradeep Maurya , 2025-07-07 From Zero to AI Hero Build a Profitable ChatGPT Business in 30 Days Struggling to turn your entrepreneurial dreams into reality Feeling overwhelmed by the complexities of starting an AI driven business From Zero to AI Hero Build a Profitable ChatGPT Business in 30 Days is your step by step guide to launching a thriving business using ChatGPT's cutting edge capabilities This ebook solves the problem of navigating the AI landscape by providing a clear actionable roadmap to create a profitable venture from scratch no tech expertise required Key Features 30 Day Action Plan A practical day by day blueprint to build your ChatGPT based business from ideation to profit Real World Strategies Learn how to leverage ChatGPT for content creation customer service automation and revenue generation Low Cost Setup Discover budget friendly tools and techniques to minimize startup costs while maximizing impact Case Studies Examples Real success stories and practical applications to inspire and guide your journey Scalable Growth Tips Proven methods to scale your business and stay ahead in the AI driven market Who It's For This ebook is perfect for aspiring entrepreneurs small business owners freelancers and anyone eager to harness AI technology to create a profitable online business Whether you're a beginner with no tech background or a seasoned professional looking to pivot into AI this guide is tailored for you Call to Action Ready to transform your future with AI Download From Zero to AI Hero now and start building your profitable ChatGPT business today Don't miss your chance to become an AI hero in just 30 days grab your copy

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as well as more experienced writers looking to hone their skills **Resumes For Dummies** Joyce Lain Kennedy,2007-02-26 Is your job search stalling out after you submit a resume but before you re offered an interview With reinvented recruiting technology unmanageable millions of resumes choking employer databases and government mandates in the name of diversity a gigantic change has occurred in the recruiting world over the past several years and it demands a fresh look at how you write and market your resumes Whether you re entering the job market for the first time changing jobs or changing careers Resumes for Dummies 5th Edition will show you the ropes and rules for a new era in recruiting and job finding With 85% new content added since the previous edition this up to date guide gives you the very latest strategies on how to create and more importantly distribute your resume in today s new job search environment You ll learn Why most generic online resumes fail How to customize resumes for each job opening New quick ways to find the right jobs How to use meta search engines to your advantage Why both digital and print versions of resumes are still needed How to use resumes interactively The resume basics that still knock em dead How to create resumes for your life s changing phases What to do after you send them your resume With a wealth of sample resumes organized by industry and career field experience level and age and special circumstances along with tips on choosing professional resume help and other valuable resources Resumes for Dummies 5th Edition will help you get noticed in a universe saturated with billions of resumes and more on the way

Résumé Rescue: Essential resume saving techniques Barbara J. Bowes,2010 [An Ultimate Guide for Campus Placement](#) Prof. Amit Bankar, Dr. Rasika Chafle,2025-03-29 An Ultimate Guide for Campus Placement is a comprehensive resource designed to help students confidently face the competitive world of campus recruitment Written by Amit Bankar an industry and academic expert with 24 years of experience this book provides a step by step thoughtful approach to mastering aptitude tests group discussions personal interviews resume building and communication skills It covers essential strategies to crack technical and HR interviews offering real life examples practical tips and expert insights The book also sheds light on the expectations of recruiters and how students can align their skills accordingly Whether you are an engineering management or any professional course student this guide will equip you with the knowledge and confidence needed to secure your dream job With a focus on industry trends skill development and placement strategies this book serves as a one stop solution for students aspiring for a successful career If you are preparing for campus placements competitive exams or job interviews this book is your ultimate companion to stand out in the selection process [Success from the Start](#) Debra Koerner,2013-03-22 Rely on Success from the Start for the inspiration and practical business guidance you need to enjoy a long and rewarding career in massage therapy Business naivet is one of the primary reasons massage therapists leave the profession The author has written this text to provide you with the business skills you need to envision and then launch a successful career Set yourself on your path to success right from the start **Nursing Resume Templates and Job Guide by Nurse Sarah** Nurse Sarah,2023-11-05 Nursing Resume Templates and Job Guide by Nurse Sarah This updated eBook

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The New Faculty Career Guide Jodi Pilgrim,Brenda Morton,2025-08-19 This hands on resource supports the development of new faculty through a self mentoring model offering opportunities to reflect on and plan for teaching effectiveness scholarship and university and professional service Built on a foundation of collaboration and self improvement this book walks readers through the role of the college professor covering a range of skills and responsibilities including developing course material publishing journal articles serving on committees attending conferences writing proposals for grants and more Each chapter features real world case studies and mentoring moment activities for guided reflection Made eminently practical with sample CVs tenure and promotion documentation and syllabi this guidebook is essential reading for prospective first year and early career faculty

Sign Guidelines United

States. Bureau of Reclamation,2002 2020 - 2021 High School Weekly Goal Setting Planner Donavan Thomas,2020-03-15

The 2020 2021 High School Weekly Goal Setting Planner the High School GS Planner was designed for high school students in grades 9 through 11 The High School GS Planner is a combination of a goal setting guide and a weekly planner It includes a Graduation Requirement Worksheet a Student Self Assessment Worksheet a monthly calendar a weekly planner and a Student Career Guide Students should use the Graduation Requirement Worksheet to help them successfully complete the requirements for graduating Students should use the Student Self Assessment Worksheet to help them set goals they want to achieve and maximize their high school experience Students use the weekly planner to organize their daily activities and manage their time efficiently Students should use the Student Career Guide to help them prepare of job interviews during the summer

From Homelessness to Homeownership A Step-by-Step Guide to Rebuilding Your Life Rodger Knowles,2024-09-26 From Homelessness to Homeownership A Step by Step Guide to Rebuilding Your Life Discover how to transform adversity into opportunity and reclaim control over your future In this practical and empowering guide From Homelessness to Homeownership takes you on an inspiring journey from life s lowest points to achieving the dream of homeownership Whether you re currently experiencing homelessness struggling to get back on your feet or simply looking for a fresh start this book provides a detailed roadmap to help you rebuild your life step by step You ll learn how to Overcome the emotional and financial challenges of homelessness Develop essential life skills to regain stability and independence Master budgeting saving and repairing your credit Navigate government assistance programs and housing opportunities Secure stable housing and ultimately achieve homeownership With actionable advice motivational stories and proven strategies this guide offers hope and a clear path forward Whether you re starting from scratch or recovering from financial hardship this book will empower you to regain your confidence and achieve the ultimate goal of owning a home Your journey from homelessness to homeownership starts here Empower yourself with the tools and knowledge to rebuild your life and create a stable secure future

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In an electronic digital era where connections and knowledge reign supreme, the enchanting power of language has become more apparent than ever. Its power to stir emotions, provoke thought, and instigate transformation is truly remarkable. This extraordinary book, aptly titled "**Resume Template Guide Customer Service**," compiled by a highly acclaimed author, immerses readers in a captivating exploration of the significance of language and its profound effect on our existence. Throughout this critique, we shall delve into the book's central themes, evaluate its unique writing style, and assess its overall influence on its readership.

http://nevis.hu/files/Resources/fetch.php/Remote_Jobs_Ideas.pdf

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