

Shannon Lewis
Relocating to London
example@cvmaker.uk

Barclays

6 December 2023

Dear Hiring Manager,

I am writing to express my interest in the Customer Service Team Leader position at Barclays, as referred by James Anderson, a valued member of your Helpdesk team.

In my current role at Greenfield Services, I lead a team of 15 customer service professionals, overseeing daily operations and ensuring the delivery of top-notch service. My journey as a Customer Team Leader, coupled with my proven expertise, positions me as the ideal candidate for this role.

- *I successfully designed a streamlined customer feedback system that resulted in a 15% increase in satisfaction scores within six months.*
- *I implemented data-driven strategies that have significantly reduced unresolved queries and elevated customer satisfaction ratings by 20%.*
- *I initiated comprehensive training sessions, resulting in team morale boosts and improved customer satisfaction. I am eager to bring this experience and passion for excellence to Barclays, contributing to your commitment to exceptional service.*

My proficiency in team leadership, process improvement, and stakeholder relations aligns well with Barclays' goals. I am confident that my strategic approach, honed through a decade of experience, will positively contribute to the continued success and growth of your customer service team.

Thank you for considering my application. I am excited about this prospect of working with you and would welcome the opportunity to discuss how my skills align with the specific needs of your team. I am available at your earliest convenience for an interview and can be reached by phone at 6164 079208.

Sincerely,
Shannon Lewis

Attached: CV and references

Cover Letter Guide Customer Service

Robert R. Redfield



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The Complete Guide to Writing Effective Résumé Cover Letters Kimberly Sarmiento, 2009 The companion CD is packed with samples and worksheets to help you brainstorm and create a successful cover letter

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they play it well Unfortunately most don't play this game well Most business writers mistakenly believe their task is to inform They write to fill an information gap or to update the reader on a particular project Or they write about what's important to them What these writers do not take into account is that the speed of today's work world has reached overdrive The typical reader simply doesn't have time to ponder dense poorly organized information and intuit the appropriate action And readers don't give a hoot about what's important to the writer they want to know what's in it for themselves Business writers need to use all the tools at their command to persuade inspire action and in general move a project forward This book is about how to be persuasive in two key skills in business writing proposals and writing business plans Step by step Dennis Chambers illustrates the techniques of effective business writing with numerous examples throughout Whether the objective is to secure financing from an investor lay out a marketing strategy or secure a large contract getting results requires crafting an effective structure for the proposal and using words that sell Chambers is an able guide in saving entrepreneurs time and undue effort while reaching the goal of long term business success

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