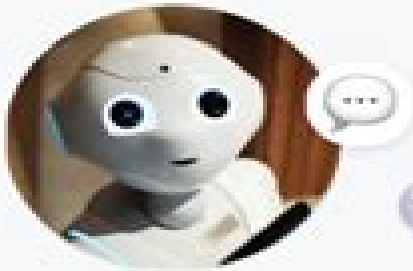


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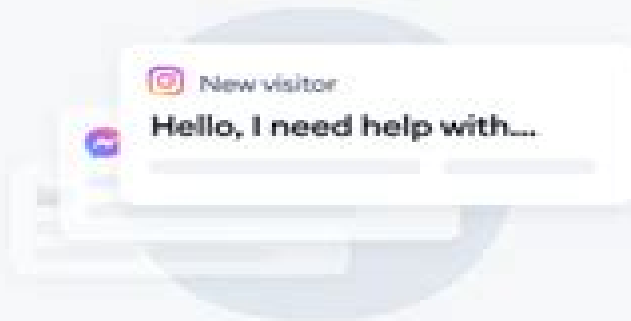
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Handbook of Research on AI and Machine Learning Applications in Customer Support and Analytics Hossain, Md Shamim, Ho, Ree Chan, Trajkovski, Goran, 2023-05-02 In the modern data driven era artificial intelligence AI and machine learning ML technologies that allow a computer to mimic intelligent human behavior are essential for organizations to achieve business excellence and assist organizations in extracting useful information from raw data AI and ML have existed for decades but in the age of big data this sort of analysis is in higher demand than ever especially for customer support and analytics The *Handbook of Research on AI and Machine Learning Applications in Customer Support and Analytics* investigates the applications of AI and ML and how they can be implemented to enhance customer support and analytics at various levels of organizations This book is ideal for marketing professionals managers business owners researchers practitioners academicians instructors university libraries and students and covers topics such as artificial intelligence machine learning supervised learning deep learning customer sentiment analysis data mining neural networks and business analytics

Strategic Workforce Reskilling in Service Marketing J Nair, Arjun, Manohar, Sridhar, B. Limbu, Yam, A. Huhmann, Bruce, 2025-04-17 In the contemporary landscape there is a critical nexus of service marketing innovation workforce upskilling and ethical business paradigms The domain where marketing innovation intersects sustainability and corporate ethics is underexplored Enterprises can adopt avant garde strategies such as voice search

technology to enhance service provision while advancing sustainability and corporate social responsibility CSR However voice search technology remains an under researched area particularly its ramifications for workforce reskilling and its capacity to transform service marketing dynamics Strategic Workforce Reskilling in Service Marketing paves the way for novel academic inquiry and theoretical elaboration in an era of rapidly evolving technological paradigms Through a synthesis of theoretical frameworks and empirical case studies it offers profound insights into the confluence of technology reskilling and responsible corporate practices Covering topics such as employee retention gamified training and environmental awareness this book is an excellent resource for business leaders marketing practitioners human resources professionals policymakers researchers academicians and more Artificial Intelligence Future Scope of E-Commerce Dr. Ashutosh Vashist ,Dr. Kameshwar Singh,Ms. Sweta ,2025-03-05 Digital Management and Artificial Intelligence Richard C. Geibel,

Bio-Inspired Computing Anu Bajaj,Ajith Abraham,K. Reddy Madhavi,Dalia Kriksciuniene,2025-05-28 This book presents 53 selected papers focused on Machine Learning and Applications from the 14th International Conference on Innovations in Bio Inspired Computing and Applications IBICA 2023 and 13th World Congress on Information and Communication Technologies WICT 2023 which was held in five different cities namely Olten Switzerland Porto Portugal Kaunas Lithuania Greater Noida India Kochi India and in online mode IBICA WICT 2023 had contributions by authors from 36 countries This book offers a valuable reference guide for all scientists academicians researchers students and practitioners focused on real world applications of modern ICT and bio inspired computing *Adaptive Intelligence* Nitasha Hasteer,Seán McLoone,Purushottam Sharma,Ranjana Nallamalli,2025-02-27 This book comprises the select peer reviewed proceedings of the 4th International Conference on Information Technology InCITe 2024 It aims to provide a comprehensive knowledge base encompassing state of the art research and development in adaptive intelligence decision intelligence artificial intelligence deep learning machine learning data science and enabling technologies for IoT blockchain and other futuristic technologies It covers various topics that span cutting edge collaborative technologies and areas of computation The content would serve as a rich knowledge repository on information communication technologies neural networks fuzzy systems natural language processing data mining warehousing big data analytics cloud computing social networks and intelligence decision making and modeling information systems IT architectures and security related aspects This book provides a valuable resource for those in academia and industry *Advances in Digital Marketing in the Era of Artificial Intelligence* Moez Ltifi,2024-07-12 This book highlights the technological advances that are transforming the future of digital marketing and covers important areas of research in this field The book demonstrates advances in digital marketing as well as tools techniques methods and strategies based on artificial intelligence It also identifies gaps in research into effective digital marketing tools techniques and methods and it bridges the interaction between digital marketing strategies and organisations business plans on the one hand and customer relations on the other in the age of artificial intelligence This

book presents the concepts and applications of digital marketing in the age of artificial intelligence to readers in a comprehensive manner The book highlights the major breakthroughs and technologies in digital marketing for effective interaction analysis prediction and design to formulate the best strategy for a business by using artificial intelligence solutions This enables specialists to apply advances in digital marketing in the age of artificial intelligence in the right way to serve customers and solve business problems in this competitive age Covering the intersection of marketing and artificial intelligence this book is a first rate reference and an indispensable resource for business leaders academics salespeople marketing professionals managers business owners researchers practitioners instructors college and university libraries students consultants businesspeople computer scientists and customer focused institutions

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Intelligent Sustainable Systems Atulya K. Nagar, Dharm Singh Jat, Durgesh Mishra, Amit Joshi, 2024-02-22 This book provides insights of World Conference on Smart Trends in Systems Security and Sustainability WS4 2023 which is divided into different sections such as Smart IT Infrastructure for Sustainable Society Smart Management Prospective for Sustainable Society Smart Secure Systems for Next Generation Technologies Smart Trends for Computational Graphics and Image Modeling and Smart Trends for Biomedical and Health Informatics The proceedings is presented in four volumes The book is helpful for active researchers and practitioners in the field

, The SAGE Handbook of Digital Marketing Annmarie Hanlon, Tracy L. Tuten, 2022-06-10 Digital marketing changes the dynamics of traditional routes to market augments conversations and facilitates the measurement of activities by organisations and consumers alike This Handbook strives to advance the study and understanding of this domain and provides a digital marketing journey that flows from methods and methodologies It moves from the fundamentals to the different aspects of digital marketing strategy tactics metrics and management and ethics This Handbook brings together the critical factors in digital marketing as the essential reference set for researchers in this area of continued growth It is essential reading for postgraduate students researchers and practitioners in a range of disciplines exploring digital marketing Part 1 Foundations of Digital Marketing Part 2 Methodologies and Theories in Digital Marketing Part 3 Channels and Platforms in Digital Marketing Part 4 Tools Tactics and Techniques in Digital Marketing Part 5 Management and Metrics in Digital Marketing Part 6 Ethical Issues in Digital Marketing

A Practical Guide to Artificial Intelligence in Higher Education: Innovation and Applications Mageswaran Sanmugam, Zuheir N. Khlaif, Wan Ahmad Jaafar Wan Yahaya, Zaleha Abdullah, 2025-07-08 This book explains how educators can use artificial intelligence in education to enhance student engagement and improve learning outcomes by sharing best practices for using AI to enhance learning quality and foster sustainable teaching This book covers various topics related to the use of AI in education from designing activities to using AI in teaching to using AI in assessment by following the ethical considerations of using AI in teaching The book not only discusses the related topics to using AI in education but also presents best practices of using AI in teaching and learning from different countries and provides best practices of ethical considerations based on lives experiences of the authors Furthermore the book introduces the teaching methods of integrating AI in teaching and learning Therefore this book offers essential information and a practical guide to using AI in education

Introduction to Artificial Intelligence

Wolfgang Ertel, 2024-09-06 This accessible and engaging textbook presents a concise introduction to the exciting field of artificial intelligence AI The broad ranging discussion covers the key subdisciplines within the field describing practical algorithms and concrete applications in the areas of agents logic search reasoning under uncertainty machine learning neural networks and reinforcement learning Fully revised and updated this much anticipated third edition also includes new material on deep learning Topics and features Presents an application focused and hands on approach to learning with supplementary teaching resources provided at an associated website Introduces convolutional neural networks as the currently most important type of deep learning networks with applications to image classification NEW Contains numerous study exercises and solutions highlighted examples definitions theorems and illustrative cartoons Reports on developments in deep learning including applications of neural networks to large language models as used in state of the art chatbots as well as to the generation of music and art NEW Includes chapters on predicate logic PROLOG heuristic search probabilistic reasoning machine learning and data mining neural networks and reinforcement learning Covers various classical machine learning algorithms and introduces important general concepts such as cross validation data normalization performance metrics and data augmentation NEW Includes a section on AI and society discussing the implications of AI on topics such as employment and transportation Ideal for foundation courses or modules on AI this easy to read textbook offers an excellent overview of the field for students of computer science and other technical disciplines requiring no more than a high school level of knowledge of mathematics to understand the material Dr Wolfgang Ertel is a professor at the Institute for Artificial Intelligence at the Ravensburg Weingarten University of Applied Sciences Germany

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Table of Contents Ai Overview Buy Online Customer Service

1. Understanding the eBook Ai Overview Buy Online Customer Service
 - The Rise of Digital Reading Ai Overview Buy Online Customer Service
 - Advantages of eBooks Over Traditional Books
2. Identifying Ai Overview Buy Online Customer Service
 - Exploring Different Genres
 - Considering Fiction vs. Non-Fiction
 - Determining Your Reading Goals
3. Choosing the Right eBook Platform
 - Popular eBook Platforms
 - Features to Look for in an Ai Overview Buy Online Customer Service
 - User-Friendly Interface
4. Exploring eBook Recommendations from Ai Overview Buy Online Customer Service
 - Personalized Recommendations
 - Ai Overview Buy Online Customer Service User Reviews and Ratings
 - Ai Overview Buy Online Customer Service and Bestseller Lists
5. Accessing Ai Overview Buy Online Customer Service Free and Paid eBooks
 - Ai Overview Buy Online Customer Service Public Domain eBooks
 - Ai Overview Buy Online Customer Service eBook Subscription Services
 - Ai Overview Buy Online Customer Service Budget-Friendly Options

6. Navigating Ai Overview Buy Online Customer Service eBook Formats
 - ePub, PDF, MOBI, and More
 - Ai Overview Buy Online Customer Service Compatibility with Devices
 - Ai Overview Buy Online Customer Service Enhanced eBook Features
7. Enhancing Your Reading Experience
 - Adjustable Fonts and Text Sizes of Ai Overview Buy Online Customer Service
 - Highlighting and Note-Taking Ai Overview Buy Online Customer Service
 - Interactive Elements Ai Overview Buy Online Customer Service
8. Staying Engaged with Ai Overview Buy Online Customer Service
 - Joining Online Reading Communities
 - Participating in Virtual Book Clubs
 - Following Authors and Publishers Ai Overview Buy Online Customer Service
9. Balancing eBooks and Physical Books Ai Overview Buy Online Customer Service
 - Benefits of a Digital Library
 - Creating a Diverse Reading Collection Ai Overview Buy Online Customer Service
10. Overcoming Reading Challenges
 - Dealing with Digital Eye Strain
 - Minimizing Distractions
 - Managing Screen Time
11. Cultivating a Reading Routine Ai Overview Buy Online Customer Service
 - Setting Reading Goals Ai Overview Buy Online Customer Service
 - Carving Out Dedicated Reading Time
12. Sourcing Reliable Information of Ai Overview Buy Online Customer Service
 - Fact-Checking eBook Content of Ai Overview Buy Online Customer Service
 - Distinguishing Credible Sources
13. Promoting Lifelong Learning
 - Utilizing eBooks for Skill Development
 - Exploring Educational eBooks
14. Embracing eBook Trends
 - Integration of Multimedia Elements

- Interactive and Gamified eBooks

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