# CUSTOMER SERVICE ETIQUETTE TIPS:

**How to Keep Your Customers Happy** 

### DID YOU KNOW?



42% of consumers switch brands because they are put off by rude or unhelpful staff

(NewVoice)



73% of consumers say friendly customer service reps can make them fall in love with a brand

(RightNow)

Kevin Stirtz

«Every contact we have with a customer influences whether or not they'll come back. We have to be great every time or we'll lose them»

«Remember not only to say the right thing in the right place, but far more difficult still, to leave unsaid the wrong thing at the tempting moment»

Benjamin Franklin

## **Financial Aid Tips Customer Service**

Frances Killpatrick, James Killpatrick

**Financial Aid Tips Customer Service:** 

Immerse yourself in heartwarming tales of love and emotion with Crafted by is touching creation, **Financial Aid Tips Customer Service**. This emotionally charged ebook, available for download in a PDF format (Download in PDF: \*), is a celebration of love in all its forms. Download now and let the warmth of these stories envelop your heart.

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