

How to handle customer service complaints

1. Acknowledge the problem

2. Ask questions for clarification

3. Identify the type of customer

4. Provide a fast solution

5. Log the issue

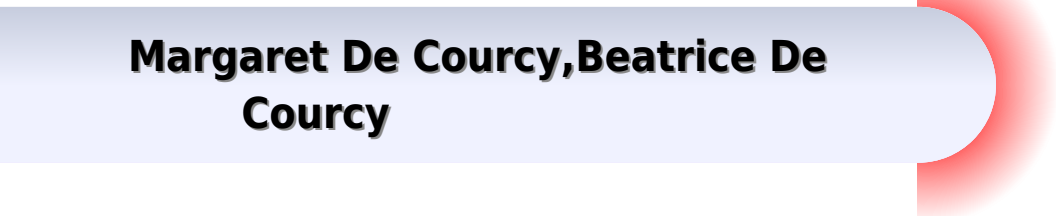
6. Follow up with your customer

7. Exceed expectations with your post-complaint actions



Romantasy S Deal Customer Service

**Margaret De Courcy, Beatrice De
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