



NADETTE RITCHIE

Customer Service Supervisor



nadette@you.mail

Customer Service Supervisor Resume

Address: [YOUR ADDRESS]

Phone Number: [YOUR PHONE NUMBER]

LinkedIn: https://www.linkedin.com/in/your_own_profile

Objective

Dynamic and results-oriented Customer Service Supervisor with 10 years of experience in leading diverse teams to deliver exceptional customer service experiences. Seeking to leverage expertise in retail, hospitality, call center, and e-commerce environments to contribute to the success of a forward-thinking organization.

Professional Experience

Customer Service Supervisor

Prime Retail Solutions, New York, NY

January 2015 - Present

- Led a team of 15 representatives in delivering high-quality service
- Developed strategies to enhance customer satisfaction
- Conducted performance evaluations and provided feedback
- Collaborated with cross-functional teams to resolve issues
- Monitored service metrics and recommended improvements

Resume Template Today Customer Service

Sapna Popli, Bikramjit Rishi



Resume Template Today Customer Service:

Job Hack Carisa Montooth, 2014-07-23 Find out how to navigate the ins and outs of the job search in this easy to use guide You ll learn why it s important to match your career choices to your values and how to do it You ll figure out what level of education you need for the job that you want Want free online career resources They re in there too You ll get tips and templates for creating resumes and cover letters and a guide to the real meaning behind some of the most commonly asked interview questions as well as salary negotiation basics all in this concise easy to use guide Get all the shortcuts you need to get to the job you want

The Right Job, Right Now Susan Strayer, 2025-10-16 The Right Job Right Now effectively bridges the gap between What do I want to do and How do I do it by presenting a complete step by step plan for long term career satisfaction using self assessment self marketing and a comprehensive job search and career development strategy Based on the author s Kaleidoscope Career Model this book shows you how to take charge of your career and takes you step by step through the complete job search process including Career assessment what do you have to offer and what do you want in return Taking action searching for a new job interviewing and accepting offers On the job issues answers to common questions from dealing with a bad boss to performance management Using her unique and straightforward approach you will learn how to align your skills and abilities with your compensation and benefit needs and company culture preferences to find your career sweet spot the qualities of a job that will allow you to perform to the best of your abilities and be rewarded accordingly Your career sweet spot becomes the basis of targeting a job search writing resumes taking advantage of technology interviewing effectively and landing the perfect job Susan D Strayer SPHR is a human resources professional career development expert and freelance writer As the founder of University and Career Decisions Susan works with individuals companies and universities in career management and development human resources and recruiting strategy and employment brand

Ten Steps to Succeeding at ANY College Tina Fletcher, Trina Fletcher, 2011-11-25 Tina Experience United States Senate Southern Education Foundation Office of the First Lady Michelle Obama Obama for America campaign Anacostia HS Trina B S Industrial Tech Experience Lockheed Martin Caterpillar Kellogg s Johnson Inspiring Woman for the WNBA Liberty GWU Service Excellence Award

Crafting Customer Experience Strategy Sapna Popli, Bikramjit Rishi, 2021-05-04 Crafting Customer Experience Strategy Lessons from Asia looks at how Customer Experience Management can be vital in providing a competitive advantage for businesses This is essential reading for marketing scholars and practitioners looking for insights into improving their customers experiences

iPads® in the Library Joel A. Nichols, 2013-06-13 Looking for a programming guide for computer tablet use in the library setting This book provides detailed plans and instructions with specific literacy goals for child teen and adult audiences exactly what librarians seeking to integrate iPad and other tablet use into their programs need Tablet computers are fast becoming a ubiquitous technology These devices also represent a unique opportunity for librarians and teachers because they are relatively affordable easy to

configure and maintain and highly adaptable Written by a practicing digital literacy instruction librarian who is also a trained children s librarian this book offers 50 practical programming scenarios that librarians can use to integrate iPads or other tablet devices into their programming offering different plans for toddlers and pre K child school aged patrons teenagers adults and even seniors The plans provide easy to follow step by step instructions and are designed to be easily adaptable to serve specific audiences The book serves as a unique resource that helps librarians address digital literacy and bridge the digital divide by focusing on and catering to the needs of many age groups Author Joel A Nichols also provides annotated lists of apps that present librarians new to tablet computing simple and effective ways of integrating an iPad into their programs

The 7 Second CV James Reed,2019-01-03 Write a killer CV and land your dream job It takes an employer just seven seconds to save or reject a job applicant s CV In this book James Reed chairman of REED Britain s largest recruitment company offers invaluable and specific advice on what employers want to see in the CVs they receive and how you can stand out from the crowd Unlike other career development books the honest advice presented here has been compiled from one to one interviews surveys and countrywide workshops across REED s network of recruitment consultants This book is an accessible and enjoyable read intensely practical and packed with pull out quotes layout examples and tips Find out what future employers are looking for and take the first step to start loving Mondays again

Graduating Engineer & Computer Careers ,2004 InfoWorld ,2002-11-18 InfoWorld is targeted to Senior IT professionals Content is segmented into Channels and Topic Centers InfoWorld also celebrates people companies and projects

The Customer Service Solution: Managing Emotions, Trust, and Control to Win Your Customer's Business Sriram Dasu,Richard B. Chase,2013-07-17 Understand Consumer Psychology to Drive Profits and Growth Want to know exactly what s driving your customer s behavior NOW YOU CAN The Customer Service Solution explains how consumers perceive services and shows you how to enhance the customer experience every time In this economic climate the customer service experience is more critical than ever Most leading service firms advocate the TLC mantra Think Like a Customer That s a good practice but first you have to understand what your customer is thinking and feeling Today s business leaders cannot afford to neglect the psychological principles that govern customer satisfaction and long term loyalty What are the factors that really determine customer satisfaction Two of the nation s leading authorities on service psychology Sriram Dasu and Richard Chase have written this groundbreaking guide that identifies and demystifies the psychological triggers behind customer behavior You ll go where customer satisfaction surveys mystery shoppers and focus groups can t and learn exactly why customers respond and behave the way they do With findings drawn from behavioral science research this book provides all the tools you need to evaluate your current service platforms and design future strategies to enhance customer perceptions positively and drive your sales The Customer Service Solution illustrates why even companies with high levels of satisfaction are missing tremendous opportunities by neglecting the emotional elements that govern consumer interactions This book will show you

how to Shape and manage customer perceptions Understand implicit versus explicit outcomes Develop the roles of control and choice among buyers Design emotionally intelligent processes Build trust among customers Whatever your business may be healthcare hospitality financial services e commerce and more this book is an essential tool to help you increase profits by leveraging your company s customer experience PRAISE FOR THE CUSTOMER SERVICE SOLUTION Harnessing the power of emotions will help to drive an exceptional customer experience creating customers for life to help your business thrive Finally a guide to help us better understand how to do this James Merlino MD Chief Experience Officer Cleveland Clinic Required reading for anyone designing a service encounter James Heskett Professor Emeritus Harvard Business School coauthor of The Service Profit Chain and Service Future I have always known that our customers shop with us because they want to not because they have to How to make them want to is the secret that this great book unlocks Kevin Davis President and CEO Bristol Farms Dasu and Chase share easy to understand ideas and guidance to operations managers who typically do not think about the psychology of customers in designing their services Mary Jo Bitner PhD Professor and Executive Director Center for Services Leadership W P Carey School Arizona State University Dasu and Chase provide an excellent set of ideas for delivering emotional customer service experiences through systems and operations Rodolfo Medina Vice President Marketing Commercial Rock in Rio This book provides valuable insights to managing and molding the customer s emotional journey leading to ultimate satisfaction and sustainable loyalty Ali V Kasikci Regional Managing Director Orient Express *BUSINESS HORIZANS* ,2001 Elderly Consumers and Retail Sales Personnel Julie L. Johnson-Hillery,1995

The Reference Catalogue of Current Literature ,1910 **Daily Bulletin of Orders Affecting the Postal Service** ,1978 *America's 50 Fastest Growing Jobs* J. Michael Farr,1995 Based on the latest information from the U S Department of Labor this popular book contains detailed job descriptions for the 50 fastest growing occupations The book also includes information about related occupations for each of the fastest growing jobs a job search section growth projections by industry and for the self employed and details on more than 500 jobs **The Pension Service Customer Survey 2005** Nicholas Howat,2006 *Business Automation* ,1970 **Library Journal** ,1998 **Adweek** ,1994 Vols for 1981 include four special directory issues Perl CGI Programming Erik Strom,1997 Experienced HTML authors Webmaster and Intranet programmers will find this book one of the fastest ways to learn CGI programming Topics include catalog search engine order forms database referencing and user feedback scripts Real world examples emphasize creating forms and user driven interactive Web sites **Parliamentary Debates (Hansard)**. Great Britain. Parliament. House of Commons,2002

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