

Top Customer Service Tips

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The Complete Idiot's Guide to Great Customer Service Ron Karr, 2003-01-13 You're no idiot of course. You skillfully manage your kids' temper tantrums diplomatically, handle office politics and even pleasantly deal with your friends bickering. But when it comes to handling customer service, you feel utterly lost. It's time to make great customer service an indispensable part of your daily operation. *The Complete Idiot's Guide to Great Customer Service* teaches you how to create the Service Difference service that genuinely pleases your customers and sets your organization apart from the pack.

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Bacon's Media Calendar Directory, 1996 *Corporate Report*, 1998 [Creating Web Applets with Java](#) David Gulbransen, 1996 An easy to understand introduction to enlivening Web pages with Java applets. This book is designed for non-programmers who want to learn how to use pre-programmed Java applets on their Web pages. The CD includes over 30 ready

to use Java applets examples of Web pages that use the applets and all the auxiliary files needed for the applets and the Web pages

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