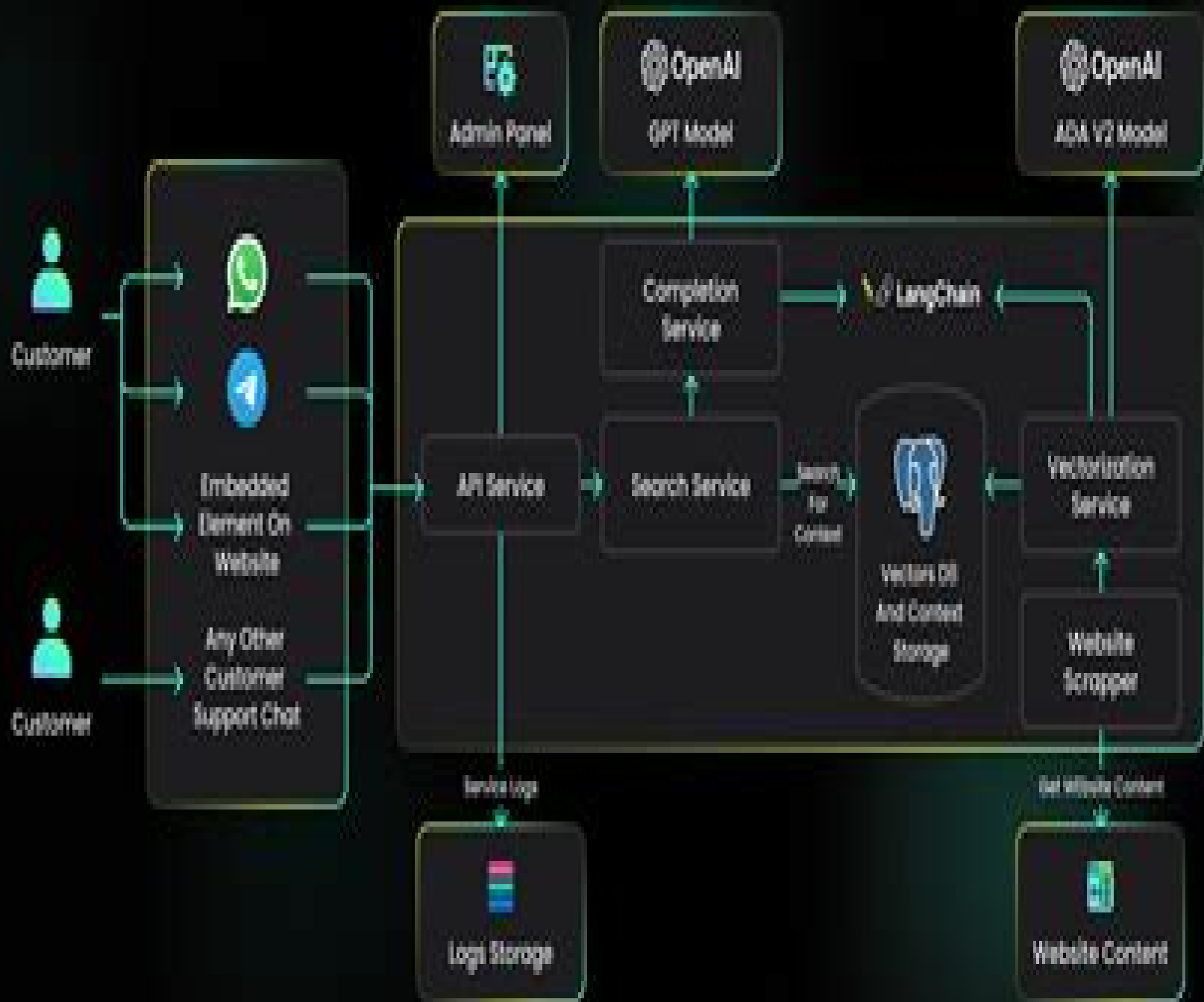




Openai Best Customer Service

DAVID YAO



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ChatGPT eBook GURMEET SINGH DANG, *Open AI and Computational Intelligence for Society 5.0* Pandey, Rajiv, Srivastava, Nidhi, Prasad, Rajesh, Prasad, Jayashree, Garcia, Manuel B., 2024-11-29 As technology rapidly advances the complexity of societal challenges grows necessitating intelligent solutions that can adapt and evolve However developing such solutions requires a deep understanding of computational intelligence CI and its application in addressing real world problems Moreover ethical considerations surrounding AI such as bias and accountability are crucial to ensure responsible development and deployment of intelligent systems Open AI and Computational Intelligence for Society 5 0 offers a comprehensive exploration of CI providing insights into intelligent systems theory design and application This book is a practical guide for scientists engineers and researchers seeking to develop thoughtful solutions for complex societal issues Integrating disruptive technologies and frameworks illuminates the path toward creating intelligent machines collaborating with humans to enhance problem solving and improve quality of life Anwendungen mit GPT-4 und ChatGPT entwickeln Olivier Caelen, Marie-Alice Blete, 2025-01-28 Nutzen Sie die Leistungsfähigkeit von Large Language Models für wirklich innovative Anwendungen Dieses Buch vermittelt Ihnen Schritt für Schritt das notwendige Wissen um GPT 4 und ChatGPT in Ihre eigenen Projekte zu integrieren Es verbindet nahtlos Theorie und Praxis und macht die Komplexität von GPT 4 und GPT 3 5 für Programmiererinnen verständlich Die Themen reichen von den grundlegenden Prinzipien der LLMs und der API Integration bis hin zu Prompt Engineering und Feintuning Die aktualisierte und erweiterte 2 Auflage behandelt neben GPT 4 und GPT 3 5 jetzt auch GPT 4o sowie das Thema Multimodalität Diese Einführung zeigt Python Entwicklerinnen und Entwicklern wie sie Anwendungen mit Large Language Models erstellen Olivier Caelen und Marie Alice Blete erklären die wichtigsten Features von GPT 4 und GPT 3 5 und beschreiben wie sie für eigene NLP Aufgaben eingesetzt werden können In nachvollziehbaren Schritten wird erläutert wie Sie mithilfe der OpenAI Python Bibliothek Applikationen zur Textgenerierung für das Question Answering oder für intelligente Assistenten entwickeln Anschauliche Beispiele sowie klare und detaillierte Erklärungen unterstützen Sie dabei die Konzepte zu verstehen und sie auf Ihre Projekte anzuwenden Die Codebeispiele sind in einem GitHub Repository verfügbar Zudem enthält das Buch ein Glossar mit den wichtigsten Begriffen Für diese 2 Auflage wurde das Buch aktualisiert und deutlich erweitert es berücksichtigt die neuesten Entwicklungen in der KI Technologie wie beispielsweise GPT 4o und Multimodalität Sind Sie bereit das Potenzial von Large Language Models in Ihren Anwendungen zu nutzen Dann ist dieses Buch ein Muss für Sie Es behandelt Grundlagen und Stärken von GPT 4 und GPT 3 5 Modellen und deren Funktionsweise Die Integration dieser Modelle in Python basierte Anwendungen für Aufgaben im Natural Language Processing Beispielprojekte die den Einsatz der OpenAI API für Aufgaben wie Texterstellung Inhaltszusammenfassung Dokumentenklassifikation oder Sentimentanalyse demonstrieren Fortgeschrittene LLM Themen wie das Prompt Engineering das Optimieren von Modellen RAG Plug ins LangChain LlamaIndex und KI Assistenten **The New Science of Customer**

Relationships Thomas H. Davenport, Jim Sterne, 2025-07-08 A practical strategy guide for building profitable customer relationships using the latest AI science and tech The New Science of Customer Relationships Delivering the One to One Promise with AI is a science based and insightful new approach to integrating the latest generative AI technologies into your company's customer communications Analytics and marketing experts Thomas Davenport and Jim Sterne walk you through the technology and tools you need to understand the data you need to collect the processes you need to implement and the ethics you need to observe to build an industry leading customer relationship framework In the book you'll learn to create systems that reliably generate smart persuasive and hyper personalized interactions with your company's best customers You'll also discover how to integrate these systems directly into your firm's existing operations so you can use the tools to realize tangible financial results Inside the book Tips for using generative AI to analyze customer responses and extract actionable insights about how they feel and what they think Specific tools and technologies you can use to collect customer data and conduct effective analytics to improve your products and services Discussions of ethical guidelines to guide your organization's data and customer communication practices Perfect for marketers sales team leaders technology professionals and anyone else responsible for evolving their company's customer relationships The New Science of Customer Relationships is a hands on playbook that explains the science of the latest customer communication technologies and walks you through exactly how to implement them [Unlocking the Potential of OpenAI's ChatGPT](#) DAVID YAO, Have you heard of OpenAI's ChatGPT but have no idea what it is or how to use it Look no further This book provides a comprehensive introduction to this revolutionary language model In this book the author takes you through the history of ChatGPT and its capabilities as well as its practical applications in fields such as customer service content creation and data analysis You'll also learn how ChatGPT works and what sets it apart from other language models But that's not all the book also provides hands on examples and tutorials to help you put your newfound knowledge into practice The author will also address the limitations of the model and provide tips on how to achieve optimal results Whether you're a data scientist business owner or student this book is a must read for anyone looking to understand and utilize the power of ChatGPT With its comprehensive understanding of ChatGPT and its potential to transform the way we work and learn this book is sure to be a valuable resource So why wait Get your hands on a copy today and let OpenAI's ChatGPT work for you **Supremacy** Parmy Olson, 2024-09-10 WINNER OF THE THE FINANCIAL TIMES AND SCHRODERS 2024 BUSINESS BOOK OF THE YEAR AWARD In November of 2022 a webpage was posted online with a simple text box It was an AI chatbot called ChatGPT and was unlike any app people had used before It was more human than a customer service agent more convenient than a Google search Behind the scenes battles for control and prestige between the world's two leading AI firms OpenAI and DeepMind who now steers Google's AI efforts has remained elusive until now In Supremacy Olson tech writer at Bloomberg tells the astonishing story of the battle between these two AI firms their struggles to use their tech for good and the hazardous direction they could go as they serve two tech

Goliaths whose power is unprecedented in history The story focuses on the continuing rivalry of two key CEOs at the center of it all who cultivated a religion around their mission to build god like super intelligent machines Sam Altman CEO of OpenAI and Demis Hassabis the CEO of DeepMind Supremacy sharply alerts readers to the real threat of artificial intelligence that its top creators are ignoring the profit driven spread of flawed and biased technology into industries education media and more With exclusive access to a network of high ranking sources Parmy Olson uses her 13 years of experience covering technology to bring to light the exploitation of the greatest invention in human history and how it will impact us all

Adopting AI for Business Transformation Andrea Marchiotto, 2024-11-26 DESCRIPTION Adopting AI for Business Transformation offers a comprehensive guide for businesses ready to transition into AI and automation and transform their operations and ways of working The book focuses on various industries providing practical insights and step by step guides for AI adoption and integration Through real world examples expert insights and case studies the author shares his experience in product management e commerce and digital platforms presenting strategies for embracing AI and overcoming implementation challenges Learn the key principles of AI adoption get guidance on generative AI and large language models and how to best leverage their power with advanced prompt engineering organizational structures workforce education and upskilling cloud based business models and ready to use AI frameworks that have successfully transformed traditional businesses into AI driven modern efficient business models By the end of this book you will understand how to adopt and integrate AI empowering your team to leverage AI in your business operations reducing the time spent on operational tasks and unlocking new growth opportunities By adopting the strategies in this book you will reduce operational costs improve efficiency and future proof your business KEY FEATURES Introduction to AI concepts types of AI and real world examples Overview of popular frameworks strengths and weaknesses and selection criteria Use cases of generative AI for innovation across diverse industries WHAT YOU WILL LEARN Grasp how AI is revolutionizing business operations and driving innovation Understand AI adoption frameworks and learn how to choose the right one for your organization Explore AI applications in healthcare finance and manufacturing from patient care to fraud detection Discover the role of AI in Web 3.0 and its intersection with blockchain Learn how AI enhances customer service education agriculture and retail transforming industry landscapes WHO THIS BOOK IS FOR This book is ideal for CXOs decision makers entrepreneurs business owners and leaders consultants and digital transformation advisors interested in the democratization of AI generative AI and large language models TABLE OF CONTENTS 1 The Power of AI in Modern Businesses 2 AI Adoption Frameworks for Business Leaders and Entrepreneurs 3 AI Adoption Frameworks for Developers 4 Building an AI ready Culture 5 Practical Applications of Generative AI and Large Language Models 6 AI in Emerging Technologies 7 Latest Developments and Breakthroughs in Artificial Intelligence

Digitalization, Sustainable Development, and Industry 5.0 Bülent Akkaya, Simona Andreea Apostu, Eglantina Hysa, Mirela Panait, 2023-11-20 Digitalization Sustainable Development and

Industry 5.0 offers cutting edge multidisciplinary research with expert insights on the technologies and strategies businesses use in the twin transition process

Road to a More Intelligent World Pengfei Sun, 2025-05-31 This book provides an in depth look at the current development of the fifth generation mobile communication technology 5G and artificial intelligence AI their technological advantages application and critical role in science and technology as well as their future development trends This book is divided into three parts The first part details the current development of 5G around the globe and the evolution from 5G to 5.5G The second part explores the significant developments in AI technologies including typical AI technologies such as machine learning ML natural language processing NLP and computer vision CV and the popular foundation model technologies The third part looks at the impacts of 5G AI on the digitalization and intelligent development of industries and showcases some of the applications in government meteorology education and healthcare etc This book can serve as a reference for a diverse range of readers such as people in the public sector and the mobile communications industry and faculty and students in this field

Cloud Security Handbook Eyal Estrin, 2025-04-30 A complete guide to securing the core components of cloud services with practical real world examples using the built in security features of Azure AWS and GCP Key Features Discover hands on techniques for implementing robust cloud security implementation Protect your data and cloud infrastructure with tailored security strategies for your business Learn how to implement DevSecOps apply encryption detect threats and misconfigurations and maintain cloud compliance Purchase of the print or Kindle book includes a free PDF eBook Book Description Securing cloud resources is no easy task each provider has its unique set of tools processes and challenges demanding specialized expertise This book cuts through the complexity delivering practical guidance on embedding security best practices across the core infrastructure components of AWS Azure and GCP It equips information security professionals and cloud engineers with the skills to identify risks and implement robust security controls throughout the design deployment and maintenance of public cloud environments Starting with the shared responsibility model cloud service models and deployment models this book helps you get to grips with fundamental concepts such as compute storage networking identity management and encryption You'll then explore common threats and compliance requirements for cloud environments As you progress you'll implement security strategies across deployments ranging from small scale environments to enterprise grade production systems including hybrid and multi cloud setups This edition expands on emerging topics like GenAI service security and DevSecOps with hands on examples leveraging built in security features of AWS Azure and GCP By the end of this book you'll confidently secure any cloud environment with a comprehensive understanding of cloud security principles What you will learn Grasp the fundamental concepts of cloud services Secure compute storage and networking services across cloud platforms Get to grips with identity management in the cloud Secure Generative AI services in the cloud Audit and monitor cloud services with a security focused approach Identify common threats and implement encryption to safeguard cloud services Implement security in hybrid and multi cloud

environments Design and maintain scalable security for large scale cloud deployments Who this book is for This book is for IT professionals and information security personnel taking their first steps in the public cloud or migrating existing environments to the cloud Cloud engineers cloud architects and cloud security professionals responsible for maintaining production environments in the cloud will also benefit from this book Prior experience with deploying virtual machines using storage services and networking will help you to get the most out of this book

Introduction to Generative AI Numa Dhamani, 2024-03-05 Generative AI tools like ChatGPT are amazing but how will their use impact our society This book introduces the world transforming technology and the strategies you need to use generative AI safely and effectively Introduction to Generative AI gives you the hows and whys of generative AI in accessible language In this easy to read introduction you ll learn How large language models LLMs work How to integrate generative AI into your personal and professional workflows Balancing innovation and responsibility The social legal and policy landscape around generative AI Societal impacts of generative AI Where AI is going Anyone who uses ChatGPT for even a few minutes can tell that it s truly different from other chatbots or question and answer tools Introduction to Generative AI guides you from that first eye opening interaction to how these powerful tools can transform your personal and professional life In it you ll get no nonsense guidance on generative AI fundamentals to help you understand what these models are and aren t capable of and how you can use them to your greatest advantage Foreword by Sahar Massachi About the technology Generative AI tools like ChatGPT Bing and Bard have permanently transformed the way we work learn and communicate This delightful book shows you exactly how Generative AI works in plain jargon free English along with the insights you ll need to use it safely and effectively About the book Introduction to Generative AI guides you through benefits risks and limitations of Generative AI technology You ll discover how AI models learn and think explore best practices for creating text and graphics and consider the impact of AI on society the economy and the law Along the way you ll practice strategies for getting accurate responses and even understand how to handle misuse and security threats What s inside How large language models work Integrate Generative AI into your daily work Balance innovation and responsibility About the reader For anyone interested in Generative AI No technical experience required About the author Numa Dhamani is a natural language processing expert working at the intersection of technology and society Maggie Engler is an engineer and researcher currently working on safety for large language models The technical editor on this book was Maris Sekar Table of Contents 1 Large language models The power of AI Evolution of natural language processing 2 Training large language models 3 Data privacy and safety with LLMs 4 The evolution of created content 5 Misuse and adversarial attacks 6 Accelerating productivity Machine augmented work 7 Making social connections with chatbots 8 What s next for AI and LLMs 9 Broadening the horizon Exploratory topics in AI

Regulatory Challenges of AI Governance in the Era of ChatGPT Toriqul Islam, 2024-12-06 The increasing integration of artificial intelligence AI and particularly of large language models LLMs like ChatGPT into

human interactions raises significant ethical and social concerns across a broad spectrum of human activity. Therefore, it is important to use AI responsibly and ethically and to be critical of the information it generates. This book, the first comprehensive work to provide a structured framework for AI governance, focuses specifically on the regulatory challenges of LLMs like ChatGPT. It presents an extensive framework for understanding AI regulation, addressing its societal and ethical impacts and exploring potential policy directions. Through 11 meticulously researched chapters, the book examines AI's historical development, industry applications, socio-ethical concerns, and legal challenges. Advocating for a human-centric, risk-based regulatory approach, it emphasises transparency, public participation, and ongoing monitoring. The book covers such aspects of AI and its governance as the following: a comprehensive overview of the history and mechanics of AI; widespread public misconceptions surrounding ChatGPT; ethical considerations, e.g. misinformation, accountability, and transparency; societal implications, e.g. job displacement, critical thinking, and malicious use; privacy concerns; intellectual property challenges; healthcare application dilemmas; interplay between LLMs and finance; and cross-border regulatory challenges. Throughout, the author identifies significant gaps in existing legal frameworks and explores potential policy directions to bridge these gaps. The book offers invaluable insights and recommendations for policymakers, legal experts, academics, students, technologists, and anyone interested in AI governance. It underscores the need for a collaborative effort and meaningful dialogue among industry leaders, academia, and civil society worldwide to promote responsible and ethical development and use of AI for the benefit of humanity.

The ChatGPT Revolution Barrett Williams, ChatGPT, 2024-08-19

The ChatGPT Revolution: Transforming Customer Service Unlock the future of customer service with *The ChatGPT Revolution*. This groundbreaking eBook provides an in-depth exploration of how ChatGPT, a state-of-the-art AI, is reshaping the way businesses connect with their customers.

Chapter Highlights:

- Introduction to AI in Customer Service:** Dive into the evolution of customer service and discover the initial impact of AI technologies like ChatGPT on customer interactions. Learn why ChatGPT is more than just a digital assistant but a game-changer that personalizes experiences and elevates satisfaction.
- The Mechanics Behind ChatGPT:** Unravel the intricacies of how ChatGPT operates. From training data to complex language models, understand the core principles of Natural Language Processing and how it allows ChatGPT to comprehend and respond with unprecedented accuracy.
- Enhancing Customer Experience:** See how ChatGPT can revolutionize customer interactions by providing personalized service, reducing response times, and ensuring consistent availability.
- Implementation Strategies:** Gain practical insights into setting up and customizing ChatGPT for your company's unique needs. Explore how seamless integration with existing systems can streamline operations and maximize efficiency.
- Case Studies: Success Stories** Learn from real-world applications in diverse sectors such as retail, telecommunications, financial services, and healthcare. Find out how leading organizations have leveraged ChatGPT to overcome challenges and drive success.
- Addressing Challenges and Limitations:** Tackle common hurdles in implementing ChatGPT, including handling complex queries and

ensuring data privacy Discover strategies for overcoming language barriers and maintaining customer trust Training and Maintenance Learn the best practices for continuous improvement response monitoring and human AI collaboration Measuring Impact Delve into key performance metrics customer satisfaction surveys and methods for analyzing feedback to continually enhance service quality Ethical Considerations Understand the importance of transparency dealing with AI bias and maintaining a human touch in a tech driven service landscape Future Prospects Prepare for what lies ahead with emerging trends and potential advancements in AI technology Envision the future of customer service with ChatGPT 4 and beyond Building a ChatGPT Driven Team Discover how to create a cohesive team where human agents and AI collaborate effectively Competitive Advantage Learn how ChatGPT can provide differentiation in a crowded market improve cost efficiency and support growth With The ChatGPT Revolution you ll gain the knowledge and tools to implement AI driven strategies that elevate your customer service to new heights Embrace the power of AI stay ahead of the curve and transform your business with the innovative potential of ChatGPT **AI Will Take Your Job, and It's for the Best** Jeff

Schatten,Teresa Aires,2025-04-17 AI Will Take Your Job and It s for the Best examines how AI will free people from mundane tasks allowing them to pursue more meaningful and creative roles It s more than a forecast it s a guide to thriving in the age of AI and embracing the radical new social contract it requires Master Digital Transformation and Scale Fast: How to

Adapt and Thrive in a Tech-Driven Market Silas Mary,2025-02-08 Ready to take your business to the next level in a tech driven world Master Digital Transformation and Scale Fast is your blueprint for adapting to the digital age and thriving in a market that s evolving faster than ever In a world where technology isn t just an option it s a must this book will show you how to leverage digital tools and strategies to scale your business quickly and effectively This isn t just about jumping on the latest tech trends it s about creating a digital transformation strategy that drives growth enhances efficiency and sets your business up for long term success Whether you re looking to integrate AI automate key processes or use data driven insights to outsmart your competition this book covers it all Inside you ll discover how to embrace innovation streamline operations and build a tech savvy company that adapts to changes and stays ahead of the curve Learn how to make smarter decisions with cutting edge tools build a digital first culture and unlock new revenue streams through technology With real world examples and actionable tips Master Digital Transformation and Scale Fast will give you everything you need to lead your business into the future If you re ready to stop playing catch up and start scaling with speed this book is your guide to mastering digital transformation and taking your business to the next level From Data To Profit Vin Vashishta,2023-05-31

Transform your company s AI and data frameworks to unlock the true power of disruptive new tech In From Data to Profit How Businesses Leverage Data to Grow Their Top and Bottom Lines accomplished entrepreneur and AI strategist Vineet Vashishta delivers an engaging and insightful new take on making the most of data artificial intelligence and technology at your company You ll learn to change the culture strategy structure and operational framework of your company to take full

advantage of disruptive advances in tech The author explores fascinating work being undertaken by firms in the real world as well as high value use cases and innovative projects and products made possible by realigning organizational frameworks using the capabilities of new technologies He explains how to get everyone in your company on the same page following a single framework in a way that ensures individual departments get what they want and need You ll learn to outline a comprehensive technical vision and purpose that respects departmental autonomy over their core competencies while guaranteeing that they all get the tools they need to make technology their partner You ll also discover why firms that have adopted a holistic strategy toward AI and data have enjoyed results far beyond those experienced by those that have taken a piecemeal approach From Data to Profit demonstrates the proper role of the CEO during an intensive transformation one of maintaining culture during the change It offers advice for organizational change including the 3 Phase Data Organizational Development Framework the Core Rim 3 Main People Groups Framework and the way to implement new roles for a Chief Digital Officer and Technical Strategist Perfect for data professionals data organizational leaders and data product and process owners From Data to Profit will also benefit executives managers and other business leaders seeking hands on advice for digital transformation at their firms *Leveraging ChatGPT and Artificial Intelligence for Effective Customer Engagement* Bansal, Rohit,Ngah, Abdul Hafaz,Chakir, Aziza,Pruthi, Nishita,2024-01-24 Academic scholars find themselves confronted with a formidable challenge staying abreast of the ever evolving landscape of Artificial Intelligence AI The intricate interplay between AI and its profound impact on various facets of society including customer engagement remains an enigma for many This knowledge gap not only hampers their ability to contribute meaningfully to their fields but also leaves them trailing behind the dynamic developments taking place in industries worldwide As AI continues to reshape the business environment it becomes imperative for academia to bridge this chasm between theory and practice *Leveraging ChatGPT and Artificial Intelligence for Effective Customer Engagement* is an effective solution to the pressing problem at hand With meticulous clarity it unravels the complexities of ChatGPT an innovative AI technology and its revolutionary potential in the realm of customer engagement It offers a lifeline to academic scholars seeking to navigate the uncharted territory of AI providing them with an in depth understanding of how ChatGPT can reshape customer interactions

Generative AI in Practice Bernard Marr,2024-03-26 An indispensable look at the next frontier of technological advancement and its impact on our world Generative AI is rewriting the rulebook with its seemingly endless capabilities from crafting intricate industrial designs writing computer code and producing mesmerizing synthetic voices to composing enchanting music and innovating genetic breakthroughs In *Generative AI in Practice* renowned futurist Bernard Marr offers readers a deep dive into the captivating universe of GenAI This comprehensive guide introduces you to the basics of this groundbreaking technology and outlines the profound impact that GenAI will have on business and society Professionals technophiles and anyone with an interest in the future will need to understand how GenAI is set to redefine jobs revolutionize

business and question the foundations everything we do In this book Marr sheds light on the most innovative real world GenAI applications through practical examples describing how they are moulding industries like retail healthcare education finance and beyond You ll enjoy a captivating discussion of innovations in media and entertainment seismic shifts in advertising and the future trajectory of GenAI You will Navigate the complex landscapes of risks and challenges posed by Generative AI Delve into the revolutionary transformation of the job market in the age of GenAI Understand AI s transformative impact on education healthcare and retail Explore the boundless potentials in media design banking coding and even the legal arena Ideal for professionals technophiles and anyone eager to understand the next big thing in technology Generative AI In Practice will equip readers with insights on how to implement GenAI how GenAI is different to traditional AI and a comprehensive list of generative AI tools available today

Selling and Negotiation Skills Prashant Chaudhary,2024-10-17 This book is a complete guide to learning the critical selling and negotiation skills to gain a competitive edge in a challenging business environment The volume covers various negotiation approaches strategies tactics and styles that are adaptable and compatible with emerging business models and technologies Businesses worldwide are adapting to changing consumer behaviour and focusing on more sustainable and future ready selling and negotiation strategies Richly illustrated with examples from diverse domains and real life situations for an easy understanding of the subject this book looks at strategies tactics and styles for negotiation and the tools or technologies used for effectively selling business cases and scenarios that illustrate the direct application of concepts making the book practical accessible and relevant and customer centric selling and negotiation strategies processes and approaches A valuable companion for students teachers research scholars and professionals working in sales business and management this revised edition will also be of interest to those working in the areas of global business and trade international affairs marketing and economics

AI-Assisted Programming Tom Taulli,2024-04-10 Get practical advice on how to leverage AI development tools for all stages of code creation including requirements planning design coding debugging testing and documentation With this book beginners and experienced developers alike will learn how to use a wide range of tools from general purpose LLMs ChatGPT Gemini and Claude to code specific systems GitHub Copilot Tabnine Cursor and Amazon CodeWhisperer You ll also learn about more specialized generative AI tools for tasks such as text to image creation Author Tom Taulli provides a methodology for modular programming that aligns effectively with the way prompts create AI generated code This guide also describes the best ways of using general purpose LLMs to learn a programming language explain code or convert code from one language to another This book examines The core capabilities of AI based development tools Pros cons and use cases of popular systems such as GitHub Copilot and Amazon CodeWhisperer Ways to use ChatGPT Gemini Claude and other generic LLMs for coding Using AI development tools for the software development lifecycle including requirements planning coding debugging and testing Prompt engineering for development Using AI assisted programming for tedious tasks like creating

regular expressions starter code object oriented programming classes and GitHub Actions How to use AI based low code and no code tools such as to create professional UIs

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Openai Best Customer Service Introduction

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